

Aird Walker & Ralston Ltd.

Registered Electrical Engineers

12F Lawson Street, Kilmarnock KA1 3JP

Telephone: (01563) 522236 Fax No: (01563) 521304

Company Registration Number: Scotland - SC020812, Registered Office: 1 Simonsburn Road, Loreny Industrial Estate, Kilmarnock, Ayrshire, Scotland, KA1 5LA



Quality Policy

Policy Statement of Intent

Aird Walker & Ralston Ltd is committed to serving the needs of our customers by providing quality products and services that are on time and priced to provide superior value, whilst complying with statutory and regulatory requirements.

It is the established policy of the company to operate an Integrated Management System with the quality elements conforming to the requirements of BS EN ISO 9001:2015. The Company is committed to the continuous improvement of the quality aspects of this IMS.

Our quality policy is geared towards meeting our customer and employee's expectations in full.

While meeting this primary policy objective, we will endeavour to control and where possible improve our processes in order to ensure that operations will be managed economically and effectively.

Our Policy is the result of a planning process that will result in establishing of a set of objectives intended to deliver our Business policy to customers and employees. These objectives will be agreed with those tasked with delivering them. We will review periodically how well our processes are being delivered, and shall modify our objectives and policy where required.

We shall provide and manage resources necessary to deliver objectives, and to provide safe and suitable conditions for all our employees and for the members of the public directly affected by our operations.

We shall use monitoring and measuring techniques to assess on an ongoing basis, how the services we provide meet the expectations of our customers, also how well our own internal processes are operating. This information will be analysed and used to continually, improve the business where possible.

We shall make this policy and the resultant objectives known to our employees and will demonstrate our belief in it through our own personal commitment and involvement.

This policy is to be reviewed on an annual basis or sooner in the event of any change in legislation or procedure affecting the policy.

It is the ultimate responsibility for overseeing the implementation of this Quality Policy rests with the Directors.

Signed

Gordon Christie
(Managing Director)
On behalf of Aird Walker & Ralston Ltd

Date: 01-07-2016 Review Date: 01-07-2017



Managing Director: G.Christie.